

Quick Guide for Smart Control

Models Applicable:



EHG (WIFI) / EHG-S (WIFI)

01 Download "Rheem SEA" APP

Starting smart life

- a) Download "Rheem SEA" APP from Apple iOS/Google Playstore and install in your mobile phone or gadget.
- b) Alternatively, you may download the APP by scanning the QR code below.

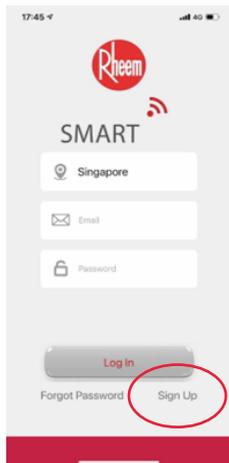


c) After download, please sign up with your email.

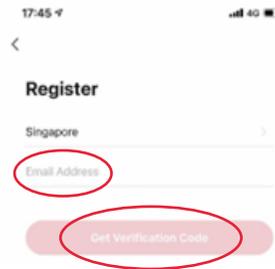
02 Register with "Rheem SEA"APP

Register with the APP for the first time

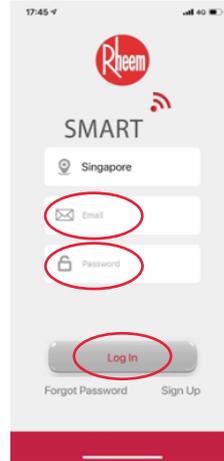
- a) Tap "Sign Up" if you do not have a registered email for log in.



b) Enter email address and get the verification code.



c) Once you obtain the code, you are now ready to log in with your registered email and password.



03 Connect Water Heater with WIFI & APP

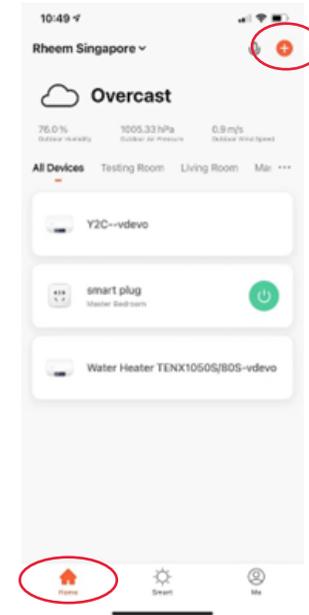
Connecting water heater according to APP instruction

- a) Once the heater is switched on, "Press" and "Hold" button for 5 seconds to set the heater into pairing mode. (during this time, the WIFI indicator light will flash)

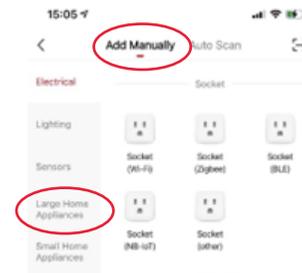


b) Connect your mobile phone/gadget with WIFI 2.4GHz network only.

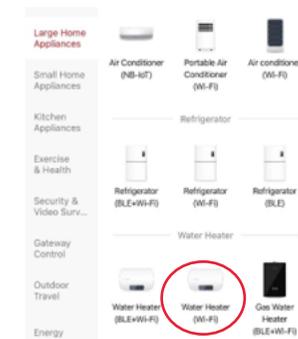
c) On "Home" page, please select the "+" icon located at top right to add new device.



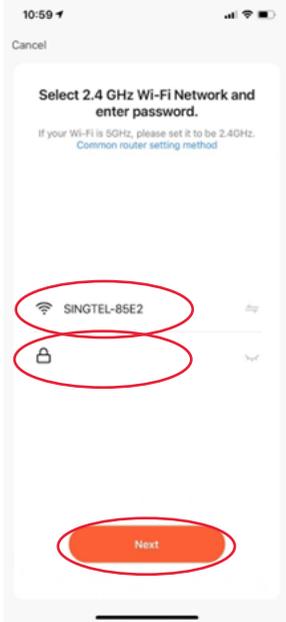
d) Ensure you are at "Add Manually" tab and select "Large Home Appliances".



e) Next, select "Water Heater (Wi-Fi)".



f) Enter network ID (only choose 2.4GHz network) & password, and click "Next".



g) Ensure the WIFI indicator light is flashing. Please check on "Confirm indicator rapidly blink" and click "Next" to proceed device pairing.

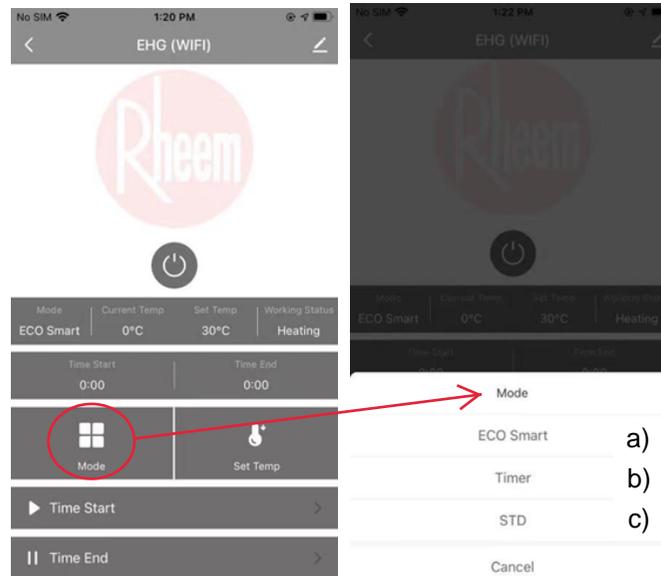


h) EHG WIFI heater image will appear once pairing successfully done. Click "Done" to complete. The WIFI indicator on the heater will stop flashing and light on.



04 Use the APP

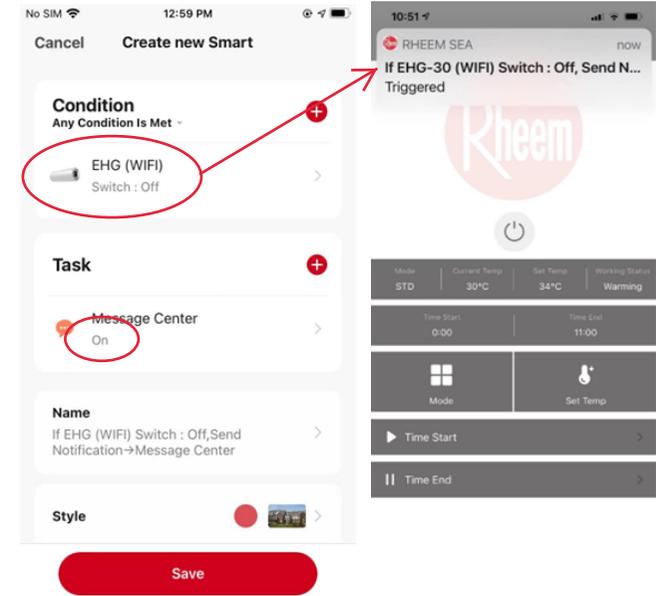
Control the water heater by APP navigation page



- Click "ECO Smart", the smart indicator light will be on, and the unit will enter the Smart mode. It will learn the user's water consumption habits and intelligently provide hot water timely and efficiently (not require further manual operation).
- Click "Timer", the timer indicator light will be on, and the unit will enter the Timer mode. User is allowed to pre-set the start/end heating time for 24 hours. Water temperature is adjustable from 30°C to 75°C.
- Click "STD", the STD indicator light will be on, and the unit will enter Standard mode, the water temperature is adjustable from 30°C to 75°C.

Note: Whenever there is a change of power (ON/OFF) status, a alert message will be notified on mobile phone/gadget via the APP.

Turn on message center to receive alert message.



05 Feedback and Technical support

Contact Us

We attach great importance to your experience and feelings, if you have any suggestions or need any technical support, please call our customer service hotline: 68722043

Or scan the QR code below to visit our Rheem Singapore website for more informations.



EHG (WIFI)



EHG-S (WIFI)